

Privacy Policy of TrueConference.io

Effective Date: 19th September, 2020

Welcome to TrueConference.io, a Software-as-a-Service (SaaS) conferencing business. This Privacy Policy outlines our commitment to protecting your personal information and explains how we collect, use, disclose, and safeguard your data when you access and use our conferencing services and related applications (collectively, the "Services").

Information We Collect:

We may collect and process the following types of information from you when you use TrueConference.io:

1.1. Personal Information:

Your name, email address, and contact details.

User account information and login credentials.

Payment and billing information.

1.2. Conference Data:

Information related to conferences you create or participate in, including conference details, meeting times, and recordings.

Communication data such as chat messages, video, and audio content shared during conferences.

1.3. Usage Data:

Information about your interactions with our Services, including IP addresses, browser types, access times, and pages visited.

Log files and analytics data related to the use of our website and applications.

How We Use Your Information:

We will use your personal information for the following purposes:

2.1. Service Provision:

To provide you with access to our conferencing services.

To process your conference requests and facilitate conference participation.

To authenticate your identity and maintain your account.

2.2. Communication:

To send you service-related communications, such as account notifications and updates.

To respond to your inquiries and provide customer support.

2.3. Improvements and Analytics:

To analyze and improve the performance and functionality of our Services.

To conduct research and gather insights to enhance user experience.

To monitor usage patterns and detect any potential issues.

2.4. Marketing and Promotional Activities:

With your consent, to send you promotional offers, newsletters, and marketing materials related to our Services.

Data Sharing and Disclosure:

We will only share your personal information in the following circumstances:

3.1. Service Providers:

We may share your data with trusted third-party service providers who assist us in delivering our Services (e.g., cloud hosting, payment processing).

3.2. Legal Compliance:

We may disclose your information when required by law, government request, or to protect our rights and the rights of others.

3.3. Business Transactions:

In the event of a merger, acquisition, or sale of all or a portion of our business, your information may be transferred to the acquiring entity.

Data Security:

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, or loss. While we strive to safeguard your information, no method of transmission over the internet or electronic storage is entirely secure, and we cannot guarantee its absolute security.

Your Choices:

You have the right to:

5.1. Access and Update:

Access, correct, or update your personal information through your account settings.

5.2. Marketing Communication:

Opt-out of receiving marketing communications by following the instructions provided in the communication or contacting us directly.

Children's Privacy:

Our Services are not intended for use by individuals under the age of 18. We do not knowingly collect personal information from children.

Changes to this Privacy Policy:

We may update this Privacy Policy periodically to reflect changes in our practices or for other operational, legal, or regulatory reasons. We will notify you of any material changes via email or through our Services.

Contact Us:

If you have any questions, concerns, or requests regarding this Privacy Policy or the processing of your personal information, please contact us at hello@TrueConference.io

By using TrueConference.io, you agree to the terms of this Privacy Policy. If you do not agree with the practices described herein, please refrain from using our Services.
